

WhatCode.in Terms of Use

Welcome to WhatCode.in's Terms of Use! We are truly excited to have you aboard. Thank you for choosing to use our services.

Below we have listed important legal terms that apply to anyone who visits our website or uses our services. These terms are necessary in order to protect both you and us, and to make our services possible and more enjoyable for everyone. WhatCode offers a wide range of services and features and part of the terms below may not be relevant to the specific services you use.

We understand that legal terms can be exhausting to read, and we've tried to make the experience more pleasant. If you have any suggestions on how we can improve them, you are more than welcome to contact us at support@whatcode.in

1. Introduction

1.1. Our Purpose

We at WhatCode.in are an IT Services startup led by a team of young and dynamic individuals ready to go the extra mile for our clients. We develop websites for you/your Business by using Advanced Web tools and host the same from our own Virtual Machines. The online and mobile websites and platforms created for Users are collectively referred to herein as ("User Platform(s)").

1.2. Legal Agreement

These WhatCode.in Terms of Use (“Terms of Use”), together with such additional terms which specifically apply to some of our services and features as presented on the WhatCode.in website(s) (“WhatCode Website”, and collectively – the “WhatCode Terms”), all set forth the entire terms and conditions applicable to each visitor or user (“User” our “you”) of the WhatCode Website ,and/or any other services, applications and features offered by us with respect thereto, except where we explicitly state otherwise (all services offered through the WhatCode Website , collectively – the “WhatCode Services” or “Services”).

The WhatCode Terms constitute a binding and enforceable legal contract between WhatCode.in .(“WhatCode”, “us” or “we”) and you in relation to the use of any WhatCode Services - so please read them carefully.

You may visit and/or use the WhatCode Services only if you fully agree to the WhatCode Terms - and by using and/or registering to any of the WhatCode Services, you signify and affirm your informed consent to these Terms of Use and any other WhatCode Terms applicable to your use of any WhatCode Services. If you do not read, fully understand and agree to the WhatCode Terms, you must immediately leave the WhatCode Website and avoid or discontinue all use of the WhatCode Services.

1.3. User Account

In order to access and use certain sections and features of the WhatCode Services, you may be required to first register and create an account with WhatCode (“User Account”).

If anyone other than yourself accesses your User Account and/or any of your User Platforms’ settings, they may perform any actions available to you (unless as specifically stated otherwise on the WhatCode Services), make changes to your User Platform(s) and User Account, and accept any legal terms available therein, make various representations and warranties and more – and all such activities will be deemed to have occurred on your behalf and in your name.

Therefore, we strongly encourage you to keep the log-in credentials of your User Account confidential, and allow such access only to people you trust - as you will be solely and fully responsible for all activities that occur under your User Account and/or User Platforms (including for any representations, warranties and undertakings made therein), whether or not specifically authorized by you, and for any damages, expenses or losses that may result from such activities.

You must provide accurate and complete information when registering your User Account and using the WhatCode Services, to which you are the sole and exclusive rights holder. We strongly encourage you to provide your own (or your company’s) contact and billing details, including your valid e-mail address, as we may use it to

identify and determine the actual and true owner of the User Account and/or User Content (as defined below) submitted to us.

In case of a dispute on User Account ownership, we reserve the right to determine ownership to a User Account based on our reasonable judgment, whether or not an independent investigation has been conducted by us. However, if we cannot make such determination (as we may deem in our sole discretion), we reserve the right to avoid doing so and/or suspend a User Account until the parties disputing such ownership, reach a resolution, without liability to you or to any other party. We may request documentation (e.g. government-issued ID, a business license) that may assist us in determining ownership. Among others, we may consider the principles set forth below.

1. WhatCode will consider the owner of a User Account, User Platform and/or User Content created and/or uploaded to the relevant WhatCode Service, as the person or entity who has access to the e-mail address then listed in WhatCode's records for such User Account under which such User Platform or User Content was created.
2. If any Paid Services (as defined in Section 5 below) were purchased via a User Account, WhatCode will consider the owner of such User Account and/or the relevant User Platform and/or User Content created thereunder, may be considered to be the person or entity whose billing details were used to purchase such Paid Services ("Billing Information"). Notwithstanding the foregoing, when applicable if a User Platform was connected to an external domain name (either imported or purchased as part of certain Paid Services, as defined below), and such domain's registration information is publicly available via the WHOIS database provided on the www.whois.net website or on WhatCode's database, WhatCode will consider the owner of such User Platform as the person or entity registered as the registrant of such domain thereunder. In the event that an individual and an organization are both registered as the registrant or the registrant organization of such domain, WhatCode will consider

the organization as the actual owner of the domain, and therefore as the owner of the User Platform connected to such domain. In event the Billing Information indicates one person as the owner of the User Platform and the domain registration indicates a different owner, WhatCode shall consider the person registered as the owner of the domain connected to the WhatCode Account as the owner of the User Platform.

3. Notwithstanding the forgoing, WhatCode shall have the right to determine the ownership of User Content and/or a User Website as it chooses, including by ignoring the indications set forth above, in event WhatCode deems, at its sole discretion, that the situation justifies such determination, all based upon the factual situation as determined by WhatCode.

2. Your Obligations

2.1. You represent and warrant that:

1. you are at least thirteen (13) years of age, or sixteen (16) years of age if you are an individual within the European Union (EU), or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into the WhatCode Terms and to form a binding agreement, for yourself or on behalf of the person or entity committed by you to the WhatCode Terms;
2. you are not a resident of (or will use the WhatCode Services in) a country that the Indian government has embargoed for use of the WhatCode Services;
3. your country of residence and/or your company's country of incorporation is the same as the country specified in the contact and/or billing address you provide us;
4. you understand that WhatCode does not provide any legal advice or any recommendation with respect to any laws or requirements applicable to your use or any of your End Users, or your compliance therewith;

And specifically regarding your User Content:

5. you confirm you own all rights in and to any content uploaded or provided by you, or imported, copied or uploaded by WhatCode Services for you, to your User Platform ("User Content"), including any designs, images, animations,

videos, audio files, fonts, logos, code, illustrations, compositions, artworks, interfaces, usernames, information you provide for the purpose of creating a subdomain name, text, literary works and any other materials (“Content”), or otherwise have (and will continue to have) the full power, title, licenses, consents and authority, in and to the User Content, as necessary to legally access to, import, copy, use, publish, transfer or license such User Content, by you and us or any of our affiliates;

6. you have (and will maintain) the full power, title, licenses, consents and authority to allow WhatCode Services to access any websites, web pages and/or other online services, for the purpose of importing, copying, displaying, uploading, transmitting and/or otherwise using, your User Content.
7. the User Content is (and will continue to be) true, current, accurate, non-infringing upon any third party rights, and in no way unlawful for you to upload, import, copy, possess, post, transmit, display or otherwise use, in the country in which you or your User Platform’s visitors and users (“End Users”) reside, or for WhatCode and/or your End Users to access, import, copy, upload, use or possess in connection with the WhatCode Services;
8. you have obtained all consents and permissions required under all applicable laws, regarding the posting, transmission and publication of any personal information and/or image or likeness of any person, entity or property which is part of the User Content, and you will adhere to all laws applicable thereto.

2.2. You undertake and agree to:

1. fully comply with all applicable laws and any other contractual terms which govern your use of the WhatCode Services (and any related interaction or transaction), including those specific laws applicable to you or your End Users in any of your geographical locations;
2. be solely responsible and liable with respect to any of the uses of the WhatCode Services which occur under your User Account and/or User Platform(s), and for any of your User Content (including for any consequences of accessing, importing, uploading, copying, using or publishing such User Content on or with respect to the WhatCode Services);
3. regularly and independently save and backup any of your User Content and the information that is being processed by you regarding your User Platform, including with respect to End Users, User Products, and any applications and/or Third Party Services used by you;

4. receive from time to time promotional messages and materials from WhatCode or its partners, by mail, e-mail or any other contact form you may provide us with (including your phone number for calls or text messages). If you wish not to receive such promotional materials or notices – please just notify us at any time;
5. allow WhatCode to use in perpetuity, worldwide and free of charge, any version of your User Platform (or any part thereof) for any of WhatCode’s marketing and promotional activities, online and/or offline, and modify it as reasonably required for such purposes, and you waive any claims against WhatCode or anyone on its behalf relating to any past, present or future moral rights, artists’ rights, or any other similar rights worldwide that you may have in or to your User Platform with respect to such limited permitted uses;
6. WhatCode’s sole discretion as to the means, manner, and method for performing the WhatCode Services, including those regarding the hosting, transmission, publication and/or display of any User Platforms and/or Content (including the inclusion and presentation of any advertisements or other commercial content with respect thereto).
7. WhatCode shall have the right to offer the WhatCode Services in alternative price plans and impose different restrictions as for the upload, storage, download and use of the WhatCode Services in each price plan, including, without limitation, restrictions on network traffic and bandwidth, size and/or length of Content, quality and/or format of Content, sources of Content, volume of download time, number of subscribers to your Content, design requirements, etc.

2.3. You agree and undertake not to:

1. copy, modify, create derivative works of, download, adapt, reverse engineer, emulate, migrate to another service, translate, compile, decompile or disassemble the WhatCode Website, the WhatCode Services (or any part thereof), any Content offered by WhatCode or Third Party Services for use and display within User Platforms (“Licensed Content”) and/or any part thereof in any way, or publicly display, perform, transmit or distribute any of the foregoing without WhatCode’s prior written and specific consent and/or as expressly permitted under the WhatCode Terms;
2. submit, transmit or display any User Content, or use Licensed Content in a context, which may be deemed as defamatory, libelous, obscene, harassing, threatening, incendiary, abusive, racist, offensive, deceptive or fraudulent,

- encouraging criminal or harmful conduct, or which otherwise violates the rights of WhatCode or any third party (including any intellectual property rights, privacy rights, contractual or fiduciary rights), or otherwise shows any person, entity or brand in a bad or disparaging light, without their prior explicit approval;
3. use any illegal action to collect login data and/or passwords for other websites, third parties, software or services;
 4. phish, collect, upload, or otherwise make available credit card information or other forms of financial data used for collecting payments, unless done in accordance with any applicable law, including, with the PCI DSS standard when applicable;
 5. upload, insert, collect or otherwise make available within the WhatCode Website or the WhatCode Services (or any part thereof), any malicious, unlawful, defamatory or obscene Content;
 6. publish and/or make any use of the WhatCode Services or Licensed Content on any website, media, network or system other than those provided by WhatCode, and/or frame, "deep link", "page scrape", mirror and/or create a browser or border environment around any of the WhatCode Services, Licensed Content and/or User Platform (or any part thereof), except as expressly permitted by WhatCode, in advance and in writing;
 7. use any "robot", "spider" or other automatic device, program, script, algorithm, or methodology, or any similar or equivalent manual process, to access, acquire, copy, or monitor any portion of the WhatCode Services (or its data and/or Content), or in any way reproduce or circumvent the navigational structure or presentation of any of the WhatCode Services to obtain or attempt to obtain any materials, documents, services or information through any means not purposely made available through the WhatCode Services;
 8. act in a manner which might be perceived as damaging to WhatCode's reputation and goodwill or which may bring WhatCode into disrepute or harm;
 9. purchase search engine or other pay per click keywords (such as Google AdWords), or domain names that use WhatCode or WhatCode Marks and/or variations and misspellings thereof;
 10. impersonate any person or entity or provide false information on the WhatCode Services and/or User Platform, whether directly or indirectly, or otherwise perform any manipulation in order to disguise your identity or the origin of any message or transmittal you send to WhatCode and/or any End Users;
 11. falsely state or otherwise misrepresent your affiliation with any person or entity, or falsely express or imply that WhatCode or any third party endorses you, your User Platform, your business, your User Products, or any statement you make;
 12. reverse look-up, trace, or seek to trace another User of WhatCode Services, or otherwise interfere with or violate any other User's right to privacy or other

rights, or harvest or collect personally identifiable information about visitors or users of the WhatCode Services and/or User Platform without their express and informed consent;

13. disable, circumvent, bypass or otherwise avoid any measures used to prevent or restrict access to the WhatCode Services, User Platform, the account of another User(s), or any other systems or networks connected to the WhatCode Services, by hacking, password mining, or other illegitimate or prohibited means;
14. probe, scan, or test the vulnerability of the WhatCode Services or any network connected to the WhatCode Services;
15. upload to the WhatCode Services and/or User Platform or otherwise use them to design, develop, distribute and/or otherwise transmit or execute, any virus, worm, Trojan Horse, time bomb, web bug, spyware, malware, or any other computer code, file, or program that may or is intended to damage or hijack the operation of any hardware, software, or telecommunications equipment, or any other actually or potentially harmful, disruptive, or invasive code or component;
16. take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the WhatCode Services or WhatCode's systems or networks connected to the WhatCode Services, or otherwise interfere with or disrupt the operation of any of the WhatCode Services, or the servers or networks that host them or make them available, or disobey any requirements, procedures, policies, or regulations of such servers or networks;
17. use any of the WhatCode Services and/or User Platform in connection with any form of spam, unsolicited mail, fraud, scam, phishing, "chain letters", "pyramid schemes" or similar conduct, or otherwise engage in unethical marketing or advertising;
18. use the WhatCode Services for the creation and operation of websites whose main purpose (directly or indirectly) is video streaming;
19. access to WhatCode Services, User Accounts, Licensed Content and/or User Content, through any means or technology (e.g. scraping and crawling), other than our publicly supported interfaces.
20. sell, license, or exploit for any commercial purposes any use of or access to the Licensed Content and/or WhatCode Services, except as expressly permitted by the WhatCode Terms;
21. remove or alter any copyright notices, watermarks, restrictions and signs indicating proprietary rights of any of our licensors, including copyright mark [©], Creative Commons [(cc)] indicators, or trademarks [® or ™] contained in or accompanying the WhatCode Services and/or Licensed Content; or
22. violate, attempt to violate, or otherwise fail to comply with any of the WhatCode Terms or any laws or requirements applicable to your use of the WhatCode Services.

23. access or use the Services for benchmarking or similar competitive analysis purposes or in order to build a competitive product or service.

You acknowledge and agree that your failure to abide by any of the foregoing or any misrepresentation made by you herein may result in the immediate termination of your User Account and/or any Services provided to you – with or without further notice to you, and without any refund of amounts paid on account of any such Services.

3. Content and Ownership

3.1. Your Intellectual Property

As between WhatCode and you, you shall own all intellectual property pertaining to your User Content and to any other materials created by you, including to any designs, images, animations, videos, audio files, fonts, logos, illustrations, compositions, artworks, code, interfaces, text and literary works. WhatCode does not claim ownership rights on your content. For the sole purpose of granting you the service, You know and agree that we will need to access, upload and/or copy your User Content to our platform, including cloud services and CDN's, to make display adjustments, to duplicate for backup and perform any other technical actions and/or uses required to perform our services, as we deem fit.

3.2. WhatCode's Intellectual Property

All rights, title and interest in and to the WhatCode Services, including any and all copyrightable materials or any other content thereof which is or may be subject to any intellectual property rights under any applicable law (including any artwork, graphics, images, website templates and widgets, literary work, source and object code, computer code (including html), applications, audio, music, video and other media, designs, animations, interfaces, documentation, derivatives and versions thereof, the “look and feel” of the WhatCode Services, methods, products, algorithms, data, interactive features and objects, advertising and acquisition tools and methods, inventions, trade secrets, logos, domains, customized URLs, trademarks, service marks, trade names and other proprietary identifiers, whether or not registered and/or capable of being registered (collectively, “Intellectual Property”), and any derivations thereof, are owned by and/or licensed to WhatCode.

Subject to your full compliance with the WhatCode Terms and timely payment of all applicable Fees, WhatCode hereby grants you, upon creating your User Account and for as long as WhatCode wishes to provide you with the WhatCode Services, a non-exclusive, non-transferable, non-sublicensable, fully revocable, limited license to use the WhatCode Services and Licensed Content, for the purpose of generating and displaying your User Platform to End Users and offering your User Products (as defined below) therein, solely as expressly permitted under the WhatCode Terms, and solely within the WhatCode Services.

The WhatCode Terms do not convey any right or interest in or to WhatCode's Intellectual Property (or any part thereof), except only for the limited license expressly

granted above. Nothing in the WhatCode Terms constitutes an assignment or waiver of WhatCode's Intellectual Property rights under any law.

In addition to the above, certain fonts made available to you within the WhatCode Services, are licensed to WhatCode by a third party provider, and are therefore subject to additional license terms of such provider, which are summarized and available for your review at <https://www.WhatCode.in/about/mono-terms-of-use>.

3.3. Feedback and Suggestions

If you provide us with any suggestions, comments or other feedback relating to the WhatCode Services (whether existing, suggested or contemplated), which is or may be subject to any Intellectual Property rights ("**Feedback**"), such Feedback shall be exclusively owned by WhatCode. By providing such Feedback to WhatCode, you acknowledge and agree that it may be used by WhatCode in order to: (i) further develop, customize and improve of the WhatCode Services, (ii) provide ongoing assistance and technical support, (iii) contact you with general or personalized WhatCode -related notices and/or interview requests based on your feedback or otherwise, (iv) facilitate, sponsor and offer certain promotions, and monitor performance, (v) to create aggregated statistical data and other aggregated and/or inferred information, which WhatCode may use to provide and improve its services, (vi) to enhance WhatCode data security and fraud prevention capabilities, and (vii) to comply with any applicable laws and regulations. In addition, you (1) represent and warrant that such Feedback is accurate, complete, and does not infringe on any third party rights; (2) irrevocably assign to WhatCode any right, title and interest you may have in such Feedback and (3) explicitly and irrevocably waive any and all claims relating to any

past, present or future moral rights, artists' rights, or any other similar rights worldwide in or to such Feedback.

4. Privacy

Certain parts of the WhatCode Services (including certain Third Party Services available therein, as further explained in Section 8 below) require or involve the submission, collection and/or use of certain personally identifying or identifiable information. In particular and as a part of accessing or using the WhatCode Services, WhatCode and such Third Party Services may collect, access and use certain data pertaining to Users and End Users, including the activities or navigation undertaken by Users and End Users through the WhatCode Services and/or User Platforms. We encourage you to read our [Privacy Policy](#) and each such Third Party Services' relevant policies on a regular basis, for a description of such data collection and use practices.

5. Service Fees

5.1. Paid Services

The use of certain WhatCode Services is be subject to payment of particular fees, as determined by WhatCode in its sole discretion ("Paid Services" and "Fee(s)", respectively). WhatCode will provide notice of such Fees then in effect in relation to such Paid Services. If you wish to receive or use such Paid Services, you are required to pay all applicable Fees in advance.

WhatCode reserves the right to change its Fees at any time, upon notice to you if such change may affect your existing subscriptions. If you received a discount or other promotional offer, WhatCode shall have the right to automatically and without notice renew your subscription to such WhatCode Service(s) at the full applicable Fee.

All Fees shall be deemed to be in The Indian rupee (INR), except as specifically stated otherwise in writing by WhatCode. To the extent permitted by law (and unless specified otherwise by WhatCode in writing), all Fees are exclusive of all taxes (including value added tax, sales tax, goods and services tax, etc.), levies or duties imposed by taxing authorities (“Taxes”), and you shall be responsible for payment of all applicable Taxes relating to your use of the WhatCode Services, or to any payments or purchases made by you. If WhatCode is obligated to collect or pay Taxes for the Fees payable by you, and whether or not such Taxes were added and collected from you for previous transactions, such Taxes may be added to the payment of any outstanding Fees and will be reflected in the Invoice for such transaction. We recommend that you verify the existence of any additional fees you may be charged by third parties in connection with the purchase of Paid Services or in connection with the renewal thereof (such as international transaction fees, currency exchange fees or fees due to banks or credit card companies). WhatCode is not responsible for any such additional fees or costs.

As part of registering or submitting information to receive Paid Services, you also authorize WhatCode (either directly or through its affiliates, subsidiaries or other third parties) to request and collect payment and service fees (or otherwise charge, refund or take any other billing actions) from our payment provider or your designated banking account, and to make any inquiries WhatCode or its affiliates may consider necessary

to validate your designated payment account or financial information, in order to ensure prompt payment, including for the purpose of receiving updated payment details from your payment, credit card or banking account provider (e.g., updated expiry date or card number as may be provided to us by your credit card company).

You must keep a credit card stored with WhatCode to pay for your Paid Services (“Stored Card”). You will be able to identify your Stored Card by its last four digits as in your Account Settings Page.

5.2. Invoices

WhatCode and/or its affiliated companies will issue an invoice or credit memo for any payment of Fees or refund made to or by WhatCode (“Invoice”). Each Invoice will be issued in electronic form and based on the country stated in your billing address, and will be made available to you via your User Account and/or by e-mail. For the purpose of issuing the Invoice, you may be required to furnish certain Personal Information (as such term is defined in the Privacy Policy) in order to comply with local laws. Please note that the Invoice presented in your User Account may be inadequate with your local law requirements, and in such case may be used for pro forma purposes only.

5.3. Subscription Auto-Renewals

In order to ensure that you do not experience any interruption or loss of services, certain Paid Services include an automatic renewal option by default, according to which, unless you turn-off the auto-renewal option, such Paid Services will automatically renew upon the end of the applicable subscription period, for a renewal period equal in time to

the original subscription period (excluding extended periods) and, unless otherwise notified to you, at the same price (subject to applicable Taxes changes and excluding any discount or other promotional offer provided for the first period) (“Renewing Paid Services”). For example, if the original subscription period for a Service is one month, each of its renewal periods (where applicable) will be for one month. Accordingly, where applicable, WhatCode will attempt to automatically charge you the applicable Fees using the Stored Card, within up-to two (2) weeks before such renewal period commences. In the event of failure to collect the Fees owed by you, we may in our sole discretion (but shall not be obligated to) retry to collect on a later time, and/or suspend or cancel your User Account, without further notice. If your Renewing Paid Service is subject to a yearly or multiple-year subscription period, WhatCode will endeavor to provide you a notice prior to the renewal of such Paid Service at least thirty (30) days in advance of the renewal date.

By entering into this Agreement and by purchasing a Renewing Paid Service, you acknowledge and agree that the Renewing Paid Service shall automatically renew in accordance with the above terms.

You may turn-off the auto-renewal option for Renewing Paid Services at any time via your User Account or by visiting [WhatCode.in](https://www.whatcode.in) or contacting us through support@whatcode.in.

Notwithstanding anything to the contrary in the foregoing, you are and shall be solely responsible to verify and ensure the successful renewal of the WhatCode Services you use (whether or not such WhatCode Services are subject to automatic subscription renewals). Accordingly, you shall be solely responsible with respect to any discontinuation of any WhatCode Services previously purchased by you, including due to a cancellation, failure to charge the applicable recurring Fees, or due to any WhatCode Services not being subject to automatic subscription renewals. You acknowledge and agree that you shall not have any claims against WhatCode in relation to the discontinuation of any WhatCode Services or Third Party Services, for whatever reason.

5.4. Refund Policy

If you are not satisfied with WhatCode Services that are subject to a Fee for a period of service or subscription commitment and which is your initial purchase of such service, you may provide notice of cancellation for any reason within seven (7) days of having first ordered or activated such WhatCode Services (the “Refund” and “Refund Period”). The Refund is applicable only to the initial purchase of WhatCode services . The Refund is not applicable to any additional purchases, upgrades, modification or renewals of WhatCode Services. If you reside in a jurisdiction which requires a longer Refund Period, we will of course be happy to accommodate such requirements in accordance with all applicable laws. If WhatCode receives such notice within such Refund Period, WhatCode will refund to you the amount WhatCode charged you for such WhatCode Services, in currency you were originally charged in, and cancel them accordingly. Please note that the Refund amount may be different than the amount you were charged due to currency changes and third party fees. WhatCode will not be responsible for any differences caused by change of currency exchange rates or fees

you were charged by third parties. After the Refund Period, the Fees paid by you are non-refundable and non-cancellable. We reserve the right to determine the Refund amount, if any, after the Refund Period based on our reasonable judgment, whether or not an independent investigation has been conducted by us. In addition, if we find that a notice of cancellation has been given in bad faith or in an illegitimate attempt to avoid payment for services actually received and enjoyed, we reserve our right to still charge the User who provided such notice for any WhatCode Services actually received, as permitted by law.

Please note: Certain services purchased on or through the WhatCode Services may be non-refundable. These include Third Party Services such as domains, business tools and applications. The terms of each purchased service are indicated on the WhatCode Website and/or as part of or during the process of purchasing such services or applications. It is your obligation to verify your ability to cancel a service prior to purchasing it. WhatCode will not refund any amounts paid for non-refundable Paid Services, applications or Third Party Services.

5.5. Chargebacks

If, at any time, we record a decline, chargeback or other rejection of a charge of any payable Fees on your WhatCode account (“Chargeback”), this will be considered as a breach of your payment obligations hereunder, and your use of the WhatCode Services may be automatically disabled or terminated.

In the event a Chargeback is performed, your User Account may be blocked without the option to re-purchase or re-use it, and any data contained in such User Account, including any domains, applications and Third Party Services may be subject to cancellation and Capacity Loss (as defined in Section 6.3 below).

Your use of the WhatCode Services will not resume until you re-subscribe for any such WhatCode Services, and pay any applicable Fees in full, including any fees and expenses incurred by WhatCode and/or any Third Party Services for each Chargeback received (including Fees for WhatCode Services provided prior to the Chargeback, handling and processing charges and fees incurred by the payment processor).

If you have any questions or concerns regarding a payment made to WhatCode, we encourage you to first contact our Customer Support team before filing a Chargeback or reversal of payment, in order to prevent the WhatCode Services from being cancelled and your User Account being blocked, and to avoid the filing of an unwarranted or erroneous Chargeback, which may result in your being liable for its applicable Fees, in addition to re-payment of all the Fees applicable to the WhatCode Services purchased (and charged-back) by you.

We reserve our right to dispute any Chargeback received, including by providing the relevant credit card company or financial institution with any information and documentation proving that the User responsible for such Chargeback did in fact authorise the transaction and make use of the services rendered thereafter.

6. Cancellation

6.1. Cancellation by User

You may discontinue to use and request to cancel your User Account and/or any WhatCode Services at any time, in accordance with the instructions available on the WhatCode Services. The effective date and time for such cancellation shall be the date and time on which you have completed the cancellation process on the WhatCode Services, and the effective date for cancellation of Paid Services shall be at the end of such Paid Services' subscription period.

Notwithstanding anything to the contrary in the foregoing, with respect to subscriptions to Renewing Paid Services, such subscription will be discontinued only upon the expiration of the respective period for which you have already made payment. Please note that as the cancellation process may take a few days, in order to avoid the next automatic renewal and respective charge the cancellation request should be made at least fourteen (14) days prior to the expiration of the then-current service period.

For more information about cancelling your Paid Services, please visit [WhatCode Help Center](#).

6.2. Cancellation by WhatCode

Failure to comply with any of the WhatCode Terms and/or to pay any due Fee shall entitle WhatCode to suspend (until full payment is made) or cancel your User Account

and User Platform (or certain features thereof), as well as the provision of any related WhatCode Services (e.g., Paid Services) or Third Party Services to you.

6.3. Loss of Data, Content and Capacity

If your User Account or any WhatCode Services or Third Party Services related to your User Account are cancelled (whether at your request or at WhatCode's discretion), it may cause or result in the loss of certain content, features, or capacity of your User Account, including any User Content, End User data or other usage data retained therein, and including any domain name reservation or registration that was included in such Services ("**Capacity Loss**"). WhatCode shall not be liable in any way for such Capacity Loss, or for saving a backup of your User Account, User Content or End User data. Please also note that additional Fees may apply to re-activation of a User Account and/or any WhatCode Services following their cancellation, as determined by WhatCode in its sole discretion.

7. E-Commerce

7.1. General

The WhatCode Services also include certain features which enable you to sell goods, content, media, event tickets and services through your User Platform ("User Products", and collectively – "E-Commerce").

You are solely responsible for your User Products and E-Commerce related activities, and any promotions and related Content contained or referred to in your User Platform, and compliance with any laws applicable thereto. We are merely providing the platform for you to manage your online E-Commerce activities. We are not involved in your relationship and/or any transaction with any actual or potential buyer of your User Products.

When someone purchases your User Products, the payments for such transactions will be processed through WhatCode Payments or through a third-party payment service provider (“Payment Provider(s)”).

7.2. Payment Providers

Depending on your location, upon purchasing certain Premium Plans (as offered on the WhatCode Website), WhatCode may automatically connect a WhatCode Payments account on your name to allow you to accept payments from your customers. Any payout from such account is subject to your completion of the WhatCode Payments registration process. Such WhatCode Payments account shall be governed by the WhatCode Payments Terms of Use, which are hereby incorporated by reference. Please read these terms of use prior to publishing your site and accepting payments. Any account connected to other Payment Providers shall be governed by such Payment Provider’s terms of service. We are neither a party to nor are responsible in any way for your relationship with any such Payment Providers, or for the actions of any of these Payment Providers. You acknowledge and agree that WhatCode Payments (if available in your country) will be your default payment provider. If you do not wish to keep either WhatCode Payments or any other Payment Provider active, it is your responsibility to deactivate them.

7.3. Events

Depending on your plan, WhatCode may charge you service fees for event tickets sold through your site. You hereby agree to pay such fees, as required by WhatCode, and authorize WhatCode to instruct its payment processing partners or your Payment Provider, as applicable, to deduct such fees from your relevant transactions, or to otherwise collect such fees.

7.4. E-Commerce Acknowledgments and Warranties

By using any of our E-Commerce features, you acknowledge, warrant and agree that:

1. You shall be solely and fully responsible for all Taxes and fees of any nature associated with your E-Commerce activities, including any Taxes related to the purchase or sale of the User Products, and to collect, report and remit the correct amounts to the appropriate authorities and/or inform your End Users of such and provide them with a duly issued invoice as required by law;
2. Any Taxes indicated by the E-Commerce features provided to you by WhatCode are solely provided for illustration purposes only, and may not be relied on in any way;
3. You shall be responsible for and bear all costs of procuring and delivering your User Products, and for providing them in a safe and professional manner, consistent with industry standards;
4. You are solely responsible for any and all statements and promises you make and for all assistance, warranty and support regarding the User Products, and shall provide true contact information on your User Platform for any questions, complaints or claims; and
5. You may not offer or sell any User Products, or provide any information, Content or material regarding User Products, which may be deemed hazardous,

counterfeit, stolen, fraudulent, offensive or abusive; which are prohibited for sale, distribution or use; or which otherwise fail to comply with any applicable laws, including with respect to consumer rights, intellectual property or privacy rights, product safety, trade regulations and sanctions, support, maintenance and export; and –

6. WhatCode may, at any time and at its sole discretion, suspend, disable access to or remove your User Platform and/or any User Products - whether or not incorporated, published with or made a part of your User Platform at such time, without any liability to you or to any End Users, including for any Capacity Loss resulted therefrom.

7.5. Google Pay

Subject to territorial restrictions, you may accept payments with Google Pay.

By using Google Pay, you accept and agree to the [Google Pay Platform Web Merchant](#)

[Terms and Conditions](#), as they may be amended by Google from time to time. We may

activate your Google Pay account on your behalf, otherwise you will be required to

activate your Google Pay account through your User Account dashboard. If you do not

wish to keep your Google Pay account active, it is your responsibility to deactivate it.

For

the avoidance of doubt, Google Pay is a Third Party Service, as defined in Section 9

below.

9. Third Party Services

The WhatCode Services uses certain third party services, products and tools for enhancing your User Platform and your overall user experience, including, without limitation, Oracle Servers on which your User Platform will be hosted , third party Licensed Content, media distribution services, E-Commerce Payment Providers, sellers of tangible products, third party designers who may assist you with your User Platform, etc. (collectively, “Third Party Services”).

You acknowledge and agree that regardless of the manner in which such Third Party Services may be offered to you (bundled or integrated within certain WhatCode Services, offered separately by WhatCode or persons certified or authorized by WhatCode, or otherwise offered anywhere on the WhatCode Services), WhatCode merely acts as an intermediary platform between you and such Third Party Services, and does not in any way endorse any such Third Party Services, or shall be in any way responsible or liable with respect thereto. WhatCode will not be a party to, or in any way be responsible for monitoring, any interaction or transaction between you and any Third party Services. We hold no responsibility or liability for disruptions to the User Platform caused by Third Party Services.

If you use third parties' services, software or goods while using our Services, you declare that you act in compliance with their terms of use. For example, if you use YouTube while using the Services, you must comply with the applicable [YouTube](#) terms and its [privacy policy](#) as in the effective version as of the date of use of such services.

While we hope to avoid such instances, WhatCode may, at any time and at its sole discretion, suspend, disable access to or remove from your User Account, User

Platform(s) and/or the WhatCode Services, any Third Party Services – whether or not incorporated with or made part of your User Account and/or User Platform(s) at such time – without any liability to you or to any End Users.

10. Misconduct and Copyrights

10.1. Misconduct and Abuse

When using the WhatCode Services, you may be exposed to User Platforms, User Content or Third Party Services from a variety of sources, which may be inaccurate, offensive, objectionable or illegal. You hereby waive any legal or equitable rights or remedies you have or may have against WhatCode with respect thereto.

If you believe a User or any Third Party Services acted inappropriately or otherwise misused any of the WhatCode Services, please immediately report such User and/or Third Party Service to us via [this form](#). You agree that your report shall not impose any responsibility or liability upon WhatCode, and that WhatCode may consider such report and act upon it, refrain from taking any such action or require additional information or documents before doing so, at its sole discretion.

10.2. Copyrights

WhatCode acts in accordance with its interpretation of the Digital Millennium Copyright Act (“DMCA”). If you believe that your work has been copied or was otherwise used in a way that constitutes copyright infringement, you may notify us of such infringement via [this form](#), or otherwise provide the following information in writing to our designated Copyright Agent: (1) the contact details of the person authorized to act on behalf of the owner of the copyright; (2) a description of the copyrighted work that you claim has been infringed; (3) a description of the material that you claim to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information sufficient to permit WhatCode to locate the material (including URL address); (4) a statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and (5) a statement that the information in the notification is accurate and, under penalty of perjury, that you are the copyright owner or are authorized to act on behalf of the owner of a copyright that is allegedly infringed.

In the event that WhatCode receives notice regarding a copyright infringement related to your User Platform or User Website, it may cancel your User Account, take your User Platform down or remove any Content in its sole discretion, with or without prior notice to you. In such case, you may file a proper counter-notice in accordance with Section 512 of the DMCA, in which you must include: (1) your full name, address, phone number and physical or electronic signature; (2) identification of the material and its location before removal; (3) a statement under penalty of perjury that the material was removed by mistake or misidentification; (4) your consent to an appropriate judicial body; and (5) any other information required under the relevant provisions of the DMCA. Any notices filed pursuant to this Section 9 may be deemed accepted, applicable and compliant with the DMCA, or not, at WhatCode’s sole reasonable discretion. WhatCode

reserves the right to notify the person or entity providing the infringement notice of such counter-notice and provide any details included therein.

11. Disclaimer of Warranties

We provide the WhatCode Services on an “As Is”, “with all faults” and “As Available” basis, without any warranties of any kind, including any implied warranties or conditions of merchantability, fitness for a particular purpose, workmanlike effort, non-infringement, or any other warranty – all to the fullest extent permitted by law. We specifically do not represent or warrant that the WhatCode Services (or any part, feature or Content thereof) are complete, accurate, of any certain quality, reliable or secure in any way, suitable for or compatible with any of your (or your End Users’) contemplated activities, devices, operating systems, browsers, software or tools (or that they will remain as such at any time), or comply with any laws applicable to you or your End Users (including in any jurisdiction in which you operate), or that their operation will be free of any viruses, bugs or other harmful components or program limitations. Moreover, we do not endorse any entity, product or service (including any Third Party Services) mentioned on or made available via the WhatCode Services – so please be sure to verify those before using or otherwise engaging them.

WhatCode may, at its sole discretion (however it shall have no obligation to do so), screen, monitor and/or edit any User Platform and/or User Content, at any time and for any reason, with or without notice.

Notwithstanding anything to the contrary in the foregoing, in no circumstances may WhatCode be considered as a “publisher” of any User Content, does not in any way endorse any User Content, and assumes no liability for any User Content uploaded, posted, published and/or made available by any User or any other party on and/or through the WhatCode Services, for any use by any party, or for any loss, deletion or damage thereto or thereof or any loss, damage, cost or expense that you or others may suffer or incur as a result of or in connection with publishing, accessing and/or relying on any User Content. Furthermore, WhatCode shall not be liable for any mistakes, defamation, libel, falsehoods, obscenity, pornography, incitement and/or any other unlawful and/or infringing User Content you or any other party may encounter.

You acknowledge that there are risks in using the WhatCode Services and/or connecting and/or dealing with any Third Party Services through or in connection with WhatCode Services, and that WhatCode cannot and does not guarantee any specific outcomes from such use and/or interactions, and you hereby assume all such risks, liabilities and/or harm of any kind arising in connection with and/or resulting from such interactions. Such risks may include, among others, misrepresentation of information about and/or by Third Party Services and/or Licensed Content, breach of warranty and/or contract, violation of rights, and any consequent claims.

WhatCode does not recommend the use of the WhatCode Services for hosting of personal content and shall not bear any security or integrity obligations or risks regarding breach or damage to any such content.

12. Limitation of Liability

To the fullest extent permitted by law in each applicable jurisdiction, WhatCode, its officers, directors, shareholders, employees, affiliates and/or agents shall not be liable to you for any direct, indirect, incidental, special, punitive, exemplary or consequential damages whatsoever, including any damages resulting from (1) errors, mistakes, or inaccuracies of or in any content; (2) any personal injury or property damage related to your use of the WhatCode Services; (3) any unauthorized access to or use of our servers and/or any personal information and/or other information stored therein; (4) any interruption or cessation of transmission to or from the WhatCode Services; (5) the use or display of any Content or User Content posted, emailed, transmitted, or otherwise made available via the WhatCode Services; (6) events beyond the reasonable control of WhatCode, including any internet failures, equipment failures, electrical power failures, strikes, labor disputes, riots, insurrections, civil disturbances, shortages of labor or materials, fires, floods, storms, earthquakes, explosions, acts of God, war, terrorism, intergalactic struggles, governmental actions, orders of courts, agencies or tribunals or non-performance of third parties; and/or (7) loss of use, data, profits, goodwill, or other intangible losses, resulting from the use or the inability to use any or all of WhatCode Services.

You acknowledge and agree that these limitations of liability are agreed allocations of risk constituting in part the consideration for WhatCode's services to you, and such limitations will apply even if WhatCode has been advised of the possibility of such liabilities.

13. Indemnity

You agree to defend, indemnify and hold harmless WhatCode, its officers, directors, shareholders, employees, affiliates and agents, from and against any and all claims, damages, obligations, losses, liabilities, costs, debt and expenses (including attorneys' fees) arising from: (1) your violation of any term of these Terms of Use or any other WhatCode Terms; (2) your violation of any third party right, including any copyright, access rights, property, or privacy right, resulting from your User Platform or User Content and/or your use of the WhatCode Services, including, without limitation, WhatCode Services' actions for your benefit; and/or (3) any other type of claim that your User Platform and/or User Content caused damage to a third party.

14. General

14.1. Changes & Updates

WhatCode reserves the right to change, suspend or terminate any of the WhatCode Services (or any features thereof, or prices applicable thereto), and/or cancel your access to any of the WhatCode Services (including removal of any materials created by you in connection with the WhatCode Services) for any reason and/or change any of the WhatCode Terms with or without prior notice - at any time and in any manner.

You agree that WhatCode will not be liable to you or to any third party for any modification, suspension or discontinuance of those WhatCode Services.

If any such changes involve the payment of additional Fees, we will provide you with a notice of such Fees prior to enabling such specific changes. If you fail or refuse to pay such Fees, we may (at our sole discretion) cancel your User Account (as further explained in Section 6 above), continue to support your then-current WhatCode Services without enabling such changes, or provide you with alternative Services.

14.2. Governing Law & Jurisdiction; Class Action Waiver

The WhatCode Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the WhatCode Services, their interpretation, or the breach, termination or validity thereof, the relationships which result from or pursuant to the WhatCode Terms, or any related transaction or purchase, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of the State of Israel, without respect to its conflict of laws principles.

Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by, a court of competent jurisdiction located in Mumbai, India. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.

Subject to any applicable law, all disputes between you and WhatCode shall only be resolved on an individual basis and you shall not have the right to bring any claim

against WhatCode as a plaintiff or a member of a class, consolidated or representative actions (or any other legal proceedings conducted by a group or by representatives on behalf of others).

Notwithstanding anything to the contrary in this Section 15.2, if you are located in India, (i) the legal jurisdiction governing all aspects of the payment transaction contemplated by Section 5 between you and WhatCode will be the State of Maharashtra, without respect to its conflict of laws principles, and (ii) any and all claims and disputes related to such payment transaction contemplated by Section 5 shall be brought in, and you hereby consent to them being decided exclusively by, a court of competent jurisdiction located in Mumbai, Maharashtra.

14.3. Notices

We may provide you with notices in any of the following methods: (1) via the WhatCode Services, including by a banner or pop-up within the WhatCode Website, User Account or elsewhere; (2) by e-mail, sent to the e-mail address you provided us; and/or (3) through any other means, including any phone number or physical address you provided us. WhatCode's notice to you will be deemed received and effective within twenty four (24) hours after it was published or sent through any of the foregoing methods, unless otherwise indicated in the notice.

14.4. Relationship

The WhatCode Terms, and your use of the WhatCode Services, do not, and shall not be construed to create any partnership, joint venture, employer-employee, agency, or franchisor-franchisee relationship between WhatCode and you.

14.5. Entire Agreement

These Terms of Use, together with the WhatCode Terms and any other legal or fee notices provided to you by WhatCode, shall constitute the entire agreement between you and WhatCode concerning the subject matter hereof or thereof, and supersede any and all prior or contemporaneous agreements, understandings, promises, conditions, negotiations, covenants or representations, whether written or oral, between WhatCode and you, including those made by or between any of our respective representatives, with respect to any of the WhatCode Services. You further agree that you are not relying upon any promise, inducement, representation, statement, disclosure or duty of disclosure of WhatCode in entering into any of the WhatCode Terms.

14.6. Assignment

WhatCode may assign its rights and/or obligations hereunder and/or transfer ownership rights and title in the WhatCode Services and/or Licensed Content to a third party without your consent or prior notice to you. You may not assign or transfer any of your rights and obligations hereunder without the prior written consent of WhatCode. Any attempted or actual assignment thereof without WhatCode's prior explicit and written consent will be null and void. In any event, an assignment or transfer pursuant to this

Section 15.6 shall not in itself grant either WhatCode or you the right to cancel any WhatCode Services or Third Party Services then in effect.

14.7. Severability & Waivers

If any provision of the WhatCode Terms is deemed by a court of competent jurisdiction to be invalid, unlawful, void, or for any reason unenforceable, then such provision shall be deemed severable and will not affect the validity and enforceability of the remaining provisions. No Waiver of any breach or default of any of the WhatCode Terms shall be deemed to be a waiver of any preceding or subsequent breach or default.

14.8. Interpretation

Any heading, caption or section title contained herein, and any explanation or summary under the right “#Basically” column, is provided only for convenience, and in no way defines or explains any section or provision hereof, or legally binds any of us in any way.

These Terms of Use were written in English, and translated into other languages for your convenience. You may access and view other language versions by changing your WhatCode Website language settings. If a translated (non-English) version of these Terms of Use conflicts in any way with their English version, the provisions of the English version shall prevail.